



# Flood Mitigation Pilot Grant Program FAQs

***Please refer to the following frequently asked questions to learn more about the City's Flood Mitigation Pilot Grant Program. For more information visit: [alexandriava.gov/121974](http://alexandriava.gov/121974).***

***I spent money floodproofing my property. What is the maximum amount of funding I could receive, if eligible?***

The Pilot Program will provide up to 50% of the total costs of the measure(s) and associated costs, up to a maximum amount of \$5,000.

***What types of properties are eligible under the pilot program?***

The program is open to all residential and commercial properties, as well as condominium associations and homeowner's associations, applying on behalf of more than one property.

***I've determined I'm eligible to apply based off the criteria. How do I get started with the application process?***

The first step is to register for an account in [APEX](#). View [this document](#) to learn more about registering for an APEX account. Once you have registered, click on "Apply" then search for "Flood Mitigation Grant".

***How does the application process work for condominium associations/homeowner's associations and how will funds be dispersed?***

Applications should include a letter of support from the association on behalf of the owners. Funds will be dispersed directly to the association, not an individual in the community. The cap remains at \$5,000 for project(s) submitted by a condominium association or homeowner's association.

***I applied for the program. How long will it take for my application to be processed?***

Since this is a pilot program, the timing is still being worked out and the applicant can track the progress of the application after they submit it in APEX. Applications will be processed in the order they are received in an ongoing basis.

***My home or business isn't located within a floodplain, but it has still experienced flooding from a storm event in the past. Am I eligible to apply?***

Yes. As long as a property suffered damage from flooding and/or sewer backups related to heavy rainfall after July 8, 2019, and the property owner has initiated work that falls under the [Approved List of Practices](#) and has receipts showing the total cost, reimbursement is allowable.

***The program was launched in August 2021, but I installed flood mitigation measures prior to that. Am I still eligible for the program?***

The pilot program is backdated, so practices installed after July 8, 2019 are eligible. Check out [the eligibility criteria](#) for more information.

***I own multiple properties across the City. Can I submit applications for each address?***

Eligibility is being determined on a "property" basis. Therefore, an applicant can submit applications for multiple properties.

***My property has experienced flooding in the past, but I haven't purchased any items on the Approved List of Practices yet. Can I purchase items now and apply?***

Goods and services must already be purchased and installed *prior* to submitting an application.

***I want to participate in the program; however, I don't want to outlay significant funds without an assurance that I get reimbursed. Can the City advance funds to facilitate my purchases?***

Since this is a reimbursement grant program, applicants must make actual purchases prior to being eligible for reimbursement. The City will not reimburse applicants for quotes or proposals during the pilot phase.

***I've already paid someone to complete flood mitigation on my property. Can I apply for the grant program?***

Please review the pilot program eligibility questions and [Approved List of Practices](#) to determine if you are eligible for funding through this program.

***My property flooded and I spent money on flood mitigation; however, I do not have proof of my expenses. Can I still be reimbursed?***

Because the pilot program uses City funds, care must be taken to ensure public money is appropriately allocated. Therefore, it is critical that you submit proof of expenses (such as receipts) as a requirement of the program.

***After my property previously flooded, I completed flood mitigation that I believe will protect my property. However, the measure(s) I completed are not included on the "Approved List of Practices" list. Am I eligible for reimbursement?***

Please email [stormwater@alexandriava.gov](mailto:stormwater@alexandriava.gov) if you don't see the practice you completed. The City will consider other types of practices on a case-by-case basis.

***If I have work done next month, can I still apply for the program?***

Once the work is complete and you have reviewed the eligibility questions for the pilot program, you may then apply for the program.

***I spent money on flood mitigation but didn't reach the \$5,000 threshold and plan on doing more work later on. Will I be able to re-apply and get more funding up to \$5,000?***

The City encourages property owners to apply for projects already installed. If you choose to apply now, not using the full \$5,000/property and then choose to apply again, at this point, the City can not assure you that money will still be available, as we are taking project reimbursement requests as they come in, with priority given to those with documented impacts after the 2019 storms to present.

***Are you limiting the program to a certain number of properties? How will funding be allocated?***

The fiscal year 2022 budget includes \$750,000 for the grant program and the maximum award amount is \$5,000. Applications will be reviewed for funding on a first come, first serve basis. During the pilot phase, the City will be continuously evaluating both the available funding and eligibility requirements to make adjustments as needed. The program budget for fiscal year 2023 will be determined during the budget process.

***Are the required APEX permit fees considered eligible costs?***

All costs associated with the practice are eligible.

***If I have any questions about my application or the pilot program in general, who do I contact?***

Please send your questions via email to [stormwater@alexandriava.gov](mailto:stormwater@alexandriava.gov).

***Is there a resource for selecting a contractor?***

Yes. The City maintains a webpage applicants can visit for information: [alexandriava.gov/54484](http://alexandriava.gov/54484).